



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Acting Director

Statistical Report  
December 2011

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures December 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	179,269	105,954	490	4,591	722,460	495,309	182,181	<b>1,386,222</b>
<b>Persons</b>	438,715	106,647	571	5,143	1,695,805	1,064,647	182,181	<b>2,429,214</b>
<b>Expenditures (millions)</b>	\$87.44	\$22.58	\$0.18	\$3.92		\$165.16	\$149.57	<b>\$428.84</b>
<b>Cost Per Case</b>	\$487.74	\$213.10	\$370.77	\$852.90		\$333.45	\$820.99	<b>\$309.36</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	179,269	105,954	490	4,591	722,460	495,309	182,181	<b>1,386,222</b>
	Last Month	179,511	106,962	478	4,593	721,352	491,625	182,289	<b>1,382,760</b>
	Change	-0.1%	-0.9%	2.5%	0.0%	0.2%	0.7%	-0.1%	<b>0.3%</b>
<b>Persons:</b>	This Month	438,715	106,647	571	5,143	1,695,805	1,064,647	182,181	<b>2,429,214</b>
	Last Month	440,023	107,656	566	5,147	1,696,764	1,057,476	182,289	<b>2,428,279</b>
	Change	-0.3%	-0.9%	0.9%	-0.1%	-0.1%	0.7%	-0.1%	<b>0.0%</b>
<b>Expenditures: (millions)</b>	This Month	\$87.44	\$22.58	\$0.18	\$3.92		\$165.16	\$149.57	<b>\$428.84</b>
	Last Month	\$87.75	\$22.69	\$0.18	\$3.93		\$164.10	\$130.64	<b>\$409.30</b>
	Change	-0.4%	-0.5%	3.6%	-0.3%		0.6%	14.5%	<b>4.8%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals December 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Total Aided</b>								
Cases		179,269	105,954	490	4,591	722,460	495,309	182,181
Persons		438,715	106,647	571	5,143	1,695,805	1,064,647	182,181
<b>Age of Aided Persons</b>								
	Under 1	18,470	2			49,936	28,023	9
	1-2	48,828				102,145	81,954	90
	3-5	71,311			2	146,643	127,262	557
	6-12	123,824			10	284,231	231,301	3,548
	13-15	46,129			5	111,059	83,696	1,837
	16-17	29,914	1		2	74,832	53,373	1,261
	18	5,618	2,498	15	2	44,621	22,165	665
	19	4,222	3,564	14	4	39,324	17,141	800
	20	5,182	3,762	14	5	35,439	15,910	745
	21-59	84,559	91,314	460	693	556,120	369,922	44,514
	60-65	580	5,234	46	516	31,949	20,878	17,959
	Over 65	78	272	22	3,904	219,506	13,022	110,196
	<b>Total</b>	<b>438,715</b>	<b>106,647</b>	<b>571</b>	<b>5,143</b>	<b>1,695,805</b>	<b>1,064,647</b>	<b>182,181</b>
<b>Average Age of Aided Adults</b>								
	Average Age	31	39	38	71	51	37	68
<b>Gender of Aided Persons</b>								
Adult	Male	18,855	70,714	283	1,759	278,214	188,236	62,876
	Female	74,852	35,930	288	3,365	529,361	270,802	112,003
Children	Male	172,614	1		10	447,413	304,213	4,815
	Female	172,393	2		9	440,817	301,395	2,487
<b>Total</b>		<b>438,715</b>	<b>106,647</b>	<b>571</b>	<b>5,143</b>	<b>1,695,805</b>	<b>1,064,647</b>	<b>182,181</b>



## DPSS Caseload Characteristics Los Angeles County Totals December 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	418,756	98,336		12	1,178,993	978,952	N/A
Legal Immigrants	19,562	8,282	551	5,115	192,561	85,063	N/A
Other	323	24	18	14	1,397	596	N/A
Undocumented Immigrants	74	5	2	2	322,854	36	N/A
<b>Total</b>	<b>438,715</b>	<b>106,647</b>	<b>571</b>	<b>5,143</b>	<b>1,695,805</b>	<b>1,064,647</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
Armenian	3,142	1,570	218	1,142	19,827	8,307	30,663
Cambodian	585	37		21	2,393	1,107	2,199
Chinese	445	115	33	146	23,287	3,150	14,196
English	110,433	98,056	69	318	332,567	315,766	69,628
Farsi	261	117	79	101	3,839	865	5,762
Korean	154	143	3	166	11,101	987	4,667
Other	338	88	20	104	4,758	949	2,959
Russian	252	92	25	179	4,243	659	7,368
Spanish	63,138	5,511	42	2,293	306,045	160,517	36,742
Tagalog	38	43	1	89	5,282	446	4,413
Vietnamese	483	182		32	9,118	2,556	3,584
<b>Total</b>	<b>179,269</b>	<b>105,954</b>	<b>490</b>	<b>4,591</b>	<b>722,460</b>	<b>495,309</b>	<b>182,181</b>
<b>Ethnic Origin of Aided Persons</b>							
American Indian / Alaskan Native	435	494			1,333	1,678	401
Asian	11,959	2,412	71	638	144,560	42,529	35,070
Black	88,620	45,382	20	63	121,017	200,881	32,410
Hispanic	290,041	33,416	44	2,574	1,213,761	681,920	51,064
Other	12,864	7,721	17	145	60,973	36,716	
White	34,796	17,222	419	1,723	154,161	100,923	63,236
<b>Total</b>	<b>438,715</b>	<b>106,647</b>	<b>571</b>	<b>5,143</b>	<b>1,695,805</b>	<b>1,064,647</b>	<b>182,181</b>



## Cash Aid Programs Cases Aided by District December 2011

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,705	1,757	1,637	3,311	5,031	1,698	3,155	178	322	
003 Pasadena, San Fernando	2,662	180	849	1,633	8,670	3,386	4,830	454		
011 East Valley, Santa Clarita	10,490	908	4,509	5,073						
034 Lancaster Main District	11,879	1,135	2,798	7,946	6,122	2,784	2,862	476		
082 West Valley	8,555	712	3,499	4,344						
<b>Division I</b>	<b>40,291</b>	<b>4,692</b>	<b>13,292</b>	<b>22,307</b>	<b>19,823</b>	<b>7,868</b>	<b>10,847</b>	<b>1,108</b>	<b>322</b>	
012 Exposition Park	8,044	429	2,609	5,006						
038 Metro North	10,050	724	5,458	3,868					95	
060 Rancho Park	5,294	401	1,441	3,452	7,409	3,086	3,989	334		
010 Wilshire					5,270	2,112	2,954	204		4,591
014 Civic Center					6,491	1,489	4,827	175		
<b>Division II</b>	<b>23,388</b>	<b>1,554</b>	<b>9,508</b>	<b>12,326</b>	<b>19,170</b>	<b>6,687</b>	<b>11,770</b>	<b>713</b>	<b>95</b>	<b>4,591</b>
005 Belvedere	4,771	373	1,935	2,463					1	
006 Cudahy	6,319	485	2,604	3,230						
013 Metro Family	9,497	412	5,070	4,015						
015 Metro East Main Office	12,859	835	6,197	5,827	7,869	3,734	3,625	510		
017 Florence	7,901	407	3,899	3,595						
040 Norwalk	6,866	710	1,820	4,336						
070 Metro Special					13,797	4,783	8,425	589		
<b>Division III</b>	<b>48,213</b>	<b>3,222</b>	<b>21,525</b>	<b>23,466</b>	<b>21,666</b>	<b>8,517</b>	<b>12,050</b>	<b>1,099</b>	<b>1</b>	
008 Southwest Special	8	1		7	13,211	5,233	7,203	775		
026 Compton	10,377	666	3,665	6,046						
027 South Central	7,559	395	2,564	4,600	3,493	1,606	1,688	199		
031 South Family	10,619	700	3,667	6,252	2	2			12	
062 Paramount	5,227	415	1,597	3,215						
083 Southwest Family	13,305	778	3,945	8,582					5	
007 South Special					18,222	8,275	8,727	1,220		
<b>Division IV</b>	<b>47,095</b>	<b>2,955</b>	<b>15,438</b>	<b>28,702</b>	<b>34,928</b>	<b>15,116</b>	<b>17,618</b>	<b>2,194</b>	<b>17</b>	
004 El Monte	6,195	471	2,418	3,306	1		1			
020 San Gabriel Valley	5,117	587	1,882	2,648	6,863	3,215	3,149	499	55	
036 Pomona	8,970	739	2,807	5,424	3,503	1,488	1,785	230		
<b>Division V GAIN Regions</b>	<b>20,282</b>	<b>1,797</b>	<b>7,107</b>	<b>11,378</b>	<b>10,367</b>	<b>4,703</b>	<b>4,935</b>	<b>729</b>	<b>55</b>	
<b>Total</b>	<b>179,269</b>	<b>14,220</b>	<b>66,870</b>	<b>98,179</b>	<b>105,954</b>	<b>42,891</b>	<b>57,220</b>	<b>5,843</b>	<b>490</b>	<b>4,591</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District December 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	34,764	21,928	4,099	17,829	68,750
003 Pasadena, San Fernando	11,713	18,088	1,490	16,598	41,133
011 East Valley, Santa Clarita	28,862	24,271	6,295	17,976	63,623
034 Lancaster Main District	18,585	26,888	5,758	21,130	63,474
082 West Valley	52,577	22,948	5,045	17,903	84,080
090 Northridge Regional Medi-Cal District	56,824				56,824
<b>Division I</b>	<b>203,325</b>	<b>114,123</b>	<b>22,687</b>	<b>91,436</b>	<b>377,884</b>
010 Wilshire	21,286	16,250	20	16,230	47,397
012 Exposition Park	1,690	8,681	4,020	4,661	18,415
014 Civic Center	4,648	7,488		7,488	18,627
016 Medi Cal Outreach	6,242				6,242
038 Metro North	11,100	12,629	5,999	6,630	33,874
060 Rancho Park	19,675	20,707	2,992	17,715	53,085
080 Medi-Cal Long Term District	30,312				30,312
089 Medi-Cal Mail-In Application Center	1,275	1		1	1,276
092 Hawthorne Medi-Cal District	59,497				59,497
<b>Division II</b>	<b>155,725</b>	<b>65,756</b>	<b>13,031</b>	<b>52,725</b>	<b>268,725</b>
005 Belvedere	39,052	19,330	2,618	16,712	63,154
006 Cudahy	15,798	12,986	3,489	9,497	35,103
013 Metro Family	21,001	12,637	4,476	8,161	43,135
015 Metro East Main Office	6,161	23,967	6,942	17,025	50,856
017 Florence	13,249	13,264	4,115	9,149	34,414
040 Norwalk	24,074	13,270	3,793	9,477	44,210
070 Metro Special	27,458	33,662	3	33,659	74,917
<b>Division III</b>	<b>146,793</b>	<b>129,116</b>	<b>25,436</b>	<b>103,680</b>	<b>345,789</b>
007 South Special		22,144		22,144	40,366
008 Southwest Special	36,881	29,447	3	29,444	79,547
026 Compton	25,238	18,303	5,392	12,911	53,918
027 South Central	7,732	15,742	3,521	12,221	34,526
031 South Family	21,211	19,801	5,527	14,274	51,645
062 Paramount	14,758	10,270	2,749	7,521	30,255
083 Southwest Family	2,894	14,012	6,967	7,045	30,216
<b>Division IV</b>	<b>108,714</b>	<b>129,719</b>	<b>24,159</b>	<b>105,560</b>	<b>320,473</b>
004 El Monte	35,532	14,454	3,365	11,089	56,182
020 San Gabriel Valley	24,690	20,387	2,789	17,598	57,112
036 Pomona	32,014	21,752	5,025	16,727	66,239
<b>Division V GAIN Regions</b>	<b>92,236</b>	<b>56,593</b>	<b>11,179</b>	<b>45,414</b>	<b>179,533</b>
<b>Eligibility Systems Division</b>	<b>695</b>	<b>2</b>		<b>2</b>	<b>697</b>
<b>DPSS Total****</b>	<b>707,488</b>	<b>495,309</b>	<b>96,492</b>	<b>398,817</b>	<b>1,675,282</b>
<b>Department of Health Services</b>	<b>831</b>				<b>831</b>
<b>Department of Children and Family Services</b>	<b>14,141</b>				<b>14,141</b>
<b>Grand Total****</b>	<b>722,460</b>	<b>495,309</b>	<b>96,492</b>	<b>398,817</b>	<b>1,690,254</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District December 2011

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	17,330	2,895	3,073	14	3,035	2,745	5,568	5,194	1,761	3,253	180	386	
003 Pasadena, San Fernando	6,268	264	389	4	1,635	1,154	2,822	8,737	3,419	4,864	454		
011 East Valley, Santa Clarita	25,874	1,497	1,850	37	9,152	3,972	9,366						
034 Lancaster Main District	31,789	1,767	2,648	52	5,618	5,825	15,879	6,167	2,807	2,882	478		
082 West Valley	20,768	1,150	1,411	51	6,999	3,405	7,752						
Division I	102,029	7,573	9,371	158	26,439	17,101	41,387	20,098	7,987	10,999	1,112	386	
012 Exposition Park	18,790	621	940	39	5,047	3,279	8,864						
038 Metro North	22,470	1,117	1,335	45	10,476	2,911	6,586					105	
060 Rancho Park	11,938	644	766	16	2,625	2,414	5,473	7,445	3,102	4,006	337		
010 Wilshire								5,325	2,134	2,987	204		5,143
014 Civic Center								6,505	1,495	4,835	175		
Division II	53,198	2,382	3,041	100	18,148	8,604	20,923	19,275	6,731	11,828	716	105	5,143
005 Belvedere	11,788	586	819	14	3,952	1,807	4,610					1	
006 Cudahy	15,667	787	1,040	11	5,288	2,367	6,174						
013 Metro Family	22,471	641	829	20	10,704	2,867	7,410						
015 Metro East Main Office	31,299	1,280	1,761	42	12,992	4,156	11,068	7,911	3,751	3,648	512		
017 Florence	19,615	613	900	21	8,406	2,343	7,332						
040 Norwalk	17,465	1,168	1,507	17	3,599	3,303	7,871						
070 Metro Special								13,831	4,795	8,446	590		
Division III	118,305	5,075	6,856	125	44,941	16,843	44,465	21,742	8,546	12,094	1,102	1	
008 Southwest Special	28	1	2			6	19	13,256	5,252	7,226	778		
026 Compton	25,757	1,040	1,445	44	7,684	4,216	11,328						
027 South Central	18,827	601	892	32	5,503	2,900	8,899	3,506	1,614	1,693	199		
031 South Family	25,724	1,083	1,470	28	7,547	4,495	11,101	2	2			12	
062 Paramount	12,844	671	906	15	3,185	2,216	5,851						
083 Southwest Family	31,228	1,202	1,648	43	7,764	5,862	14,709					5	
007 South Special								18,318	8,324	8,770	1,224		
Division IV	114,408	4,598	6,363	162	31,683	19,695	51,907	35,082	15,192	17,689	2,201	17	
004 El Monte	15,495	735	1,010	16	4,931	2,514	6,289	1		1			
020 San Gabriel Valley	12,568	828	1,185	11	3,830	1,965	4,749	6,924	3,239	3,182	503	62	
036 Pomona	22,712	1,139	1,670	16	5,583	4,068	10,236	3,525	1,502	1,793	230		
Division V GAIN Regions	50,775	2,702	3,865	43	14,344	8,547	21,274	10,450	4,741	4,976	733	62	
Total	438,715	22,330	29,496	588	135,555	70,790	179,956	106,647	43,197	57,586	5,864	571	5,143

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Persons Aided by District December 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	69,190	46,459	10,751	35,708	138,559
003 Pasadena, San Fernando	24,914	26,720	3,395	23,325	66,639
011 East Valley, Santa Clarita	75,937	59,592	14,811	44,781	161,403
034 Lancaster Main District	56,123	65,025	14,451	50,574	159,104
082 West Valley	117,544	54,749	11,874	42,875	193,061
090 Northridge Regional Medi-Cal District	102,620				102,620
<b>Division I</b>	<b>446,328</b>	<b>252,545</b>	<b>55,282</b>	<b>197,263</b>	<b>821,386</b>
010 Wilshire	39,394	25,130	47	25,083	74,992
012 Exposition Park	12,015	23,017	8,718	14,299	53,822
014 Civic Center	4,667	7,523		7,523	18,695
016 Medi Cal Outreach	8,876				8,876
038 Metro North	35,935	31,251	12,375	18,876	89,761
060 Rancho Park	36,314	33,662	6,727	26,935	89,359
080 Medi-Cal Long Term District	30,667				30,667
089 Medi-Cal Mail-In Application Center	2,128	3		3	2,131
092 Hawthorne Medi-Cal District	138,429				138,429
<b>Division II</b>	<b>308,425</b>	<b>120,586</b>	<b>27,867</b>	<b>92,719</b>	<b>506,732</b>
005 Belvedere	99,550	49,493	6,186	43,307	160,832
006 Cudahy	45,951	35,414	8,280	27,134	97,032
013 Metro Family	66,266	32,834	9,563	23,271	121,571
015 Metro East Main Office	32,479	50,020	15,673	34,347	121,709
017 Florence	46,089	35,772	9,205	26,567	101,476
040 Norwalk	56,923	36,075	9,590	26,485	110,463
070 Metro Special	60,227	54,424	8	54,416	128,482
<b>Division III</b>	<b>407,485</b>	<b>294,032</b>	<b>58,505</b>	<b>235,527</b>	<b>841,565</b>
007 South Special		22,368		22,368	40,686
008 Southwest Special	80,565	46,586	10	46,576	140,435
026 Compton	69,738	50,008	12,694	37,314	145,503
027 South Central	28,251	35,564	7,948	27,616	86,148
031 South Family	58,599	48,515	12,508	36,007	132,852
062 Paramount	39,308	27,736	6,576	21,160	79,888
083 Southwest Family	19,067	37,211	15,622	21,589	87,511
<b>Division IV</b>	<b>295,528</b>	<b>267,988</b>	<b>55,358</b>	<b>212,630</b>	<b>713,023</b>
004 El Monte	82,658	38,603	8,192	30,411	136,757
020 San Gabriel Valley	55,111	39,679	6,625	33,054	114,344
036 Pomona	76,804	51,212	12,211	39,001	154,253
<b>Division V GAIN Regions</b>	<b>214,573</b>	<b>129,494</b>	<b>27,028</b>	<b>102,466</b>	<b>405,354</b>
<b>Eligibility Systems Division</b>	<b>925</b>	<b>2</b>		<b>2</b>	<b>927</b>
<b>DPSS Total****</b>	<b>1,673,264</b>	<b>1,064,647</b>	<b>224,040</b>	<b>840,607</b>	<b>3,471,168</b>
<b>Department of Health Services</b>	<b>1,099</b>				<b>1,099</b>
<b>Department of Children and Family Services</b>	<b>21,442</b>				<b>21,442</b>
<b>Grand Total****</b>	<b>1,695,805</b>	<b>1,064,647</b>	<b>224,040</b>	<b>840,607</b>	<b>3,493,709</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office

December 2011

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,000	245
074 IHSS Ops II El Monte	31,615	449
<b>East Region Total</b>	<b>43,615</b>	<b>694</b>
047 IHSS Ops III Metro IHSS	22,971	302
075 IHSS Ops III - Rancho Park	14,028	281
<b>Metro West Region Total</b>	<b>36,999</b>	<b>583</b>
001 IHSS Ops I Chatsworth	30,049	389
035 IHSS Ops I - Lancaster	6,896	76
073 IHSS Ops I - Burbank	24,035	203
<b>North Region Total</b>	<b>60,980</b>	<b>668</b>
077 IHSS Ops IV Hawthorne	40,587	707
<b>South Region Total</b>	<b>40,587</b>	<b>707</b>
<b>Total</b>	<b>182,181</b>	<b>2,652</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

### December 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
<b>Received*</b>	12,175	22,320	100	353	29,194	50,796	4,219	<b>119,157</b>
<b>Processed:</b>								
Approvals	7,577	12,651	92	149	17,463	31,540	1,687	<b>71,159</b>
Non-Approvals	5,967	11,128	33	281	14,599	23,257	3,089	<b>58,354</b>
<b>Total Processed</b> (from current and prior months)	<b>13,544</b>	<b>23,779</b>	<b>125</b>	<b>430</b>	<b>32,062</b>	<b>54,797</b>	<b>4,776</b>	<b>129,513</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	55.9%	53.2%	73.6%	34.7%	54.5%	57.6%	35.3%	<b>54.9%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	12,175	22,320	100	353	29,194	50,796	4,219	<b>119,157</b>
Last Month	12,833	22,073	123	347	28,656	52,160	4,302	<b>120,494</b>
Percent Change	-5.1%	1.1%	-18.7%	1.7%	1.9%	-2.6%	-1.9%	<b>-1.1%</b>
<b>Total Processed</b>								
This Month	13,544	23,779	125	430	32,062	54,797	4,776	<b>129,513</b>
Last Month	13,011	22,671	129	459	32,250	52,589	4,084	<b>125,193</b>
Percent Change	4.1%	4.9%	-3.1%	-6.3%	-0.6%	4.2%	16.9%	<b>3.5%</b>
<b>Approval Rate</b>								
This Month	55.9%	53.2%	73.6%	34.7%	54.5%	57.6%	35.3%	<b>54.9%</b>
Last Month	54.7%	50.9%	60.5%	44.2%	54.5%	56.5%	38.2%	<b>54.1%</b>
Percent Change	2.3%	4.5%	21.7%	-21.7%	0.0%	1.8%	-7.5%	<b>1.5%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

### December 2011

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	413	66	41	172	279	207	486	98.77	1.23
003 Pasadena	234	7	15	85	107	144	251	95.62	4.38
011 East Valley Main District	840	48	151	302	501	493	994	99.09	0.91
034 Lancaster Main District	945	71	115	415	601	445	1,046	98.28	1.72
082 West Valley District	738	42	75	183	300	457	757	99.47	0.53
<b>Division I</b>	<b>3,170</b>	<b>234</b>	<b>397</b>	<b>1,157</b>	<b>1,788</b>	<b>1,746</b>	<b>3,534</b>	<b>98.64</b>	<b>1.36</b>
012 Exposition Park	421	14	64	220	298	196	494	98.58	1.42
038 Metro North	529	43	141	174	358	231	589	99.32	0.68
060 Rancho Park	350	27	39	145	211	183	394	97.72	2.28
<b>Division II</b>	<b>1,300</b>	<b>84</b>	<b>244</b>	<b>539</b>	<b>867</b>	<b>610</b>	<b>1,477</b>	<b>98.65</b>	<b>1.35</b>
005 Belvedere	491	23	102	166	291	283	574	69.34	30.66
006 Cudahy	374	31	84	201	316	131	447	98.88	1.12
013 Metro Family	708	21	204	252	477	306	783	97.57	2.43
015 Metro East	650	30	125	223	378	276	654	98.01	1.99
017 Florence	399	13	91	127	231	172	403	98.26	1.74
040 Norwalk	371	41	72	221	334	221	555	91.17	8.83
070 Metro Special	1					1	1	100.00	0.00
<b>Division III</b>	<b>2,994</b>	<b>159</b>	<b>678</b>	<b>1,190</b>	<b>2,027</b>	<b>1,390</b>	<b>3,417</b>	<b>92.13</b>	<b>7.87</b>
008 Southwest Special	2					2	2	100.00	0.00
026 Compton	716	45	126	260	431	391	822	98.18	1.82
027 South Central	353	17	82	169	268	150	418	95.93	4.07
031 South Family	804	35	115	330	480	363	843	93.95	6.05
062 Paramount	378	31	51	167	249	184	433	99.31	0.69
083 Southwest Family	803	31	108	407	546	366	912	96.27	3.73
<b>Division IV</b>	<b>3,056</b>	<b>159</b>	<b>482</b>	<b>1,333</b>	<b>1,974</b>	<b>1,456</b>	<b>3,430</b>	<b>96.50</b>	<b>3.50</b>
004 El Monte	508	25	62	160	247	241	488	96.11	3.89
020 San Gabriel Valley	376	20	64	143	227	165	392	98.47	1.53
036 Pomona	771	40	83	324	447	359	806	96.03	3.97
<b>Medi-Cal Operations Division</b>	<b>1,655</b>	<b>85</b>	<b>209</b>	<b>627</b>	<b>921</b>	<b>765</b>	<b>1,686</b>	<b>96.62</b>	<b>3.38</b>
<b>Total</b>	<b>12,175</b>	<b>721</b>	<b>2,010</b>	<b>4,846</b>	<b>7,577</b>	<b>5,967</b>	<b>13,544</b>	<b>96.20</b>	<b>3.80</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District

### December 2011

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	817	544	414	958	95.41	3.65	0.42	0.52
003 Pasadena	2,208	1,124	1,319	2,443	95.25	3.56	0.86	0.33
011 East Valley Main District			2	2	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,421	829	789	1,618	97.03	2.41	0.43	0.12
082 West Valley District			4	4	100.00	0.00	0.00	0.00
<b>Division I</b>	<b>4,446</b>	<b>2,497</b>	<b>2,528</b>	<b>5,025</b>	<b>95.86</b>	<b>3.20</b>	<b>0.64</b>	<b>0.30</b>
010 Wilshire	1,166	718	572	1,290	94.96	3.33	0.85	0.85
014 Civic Center	1,034	645	467	1,112	87.95	7.82	2.97	1.26
060 Rancho Park	1,444	864	784	1,648	92.11	6.13	0.97	0.79
<b>Division II</b>	<b>3,644</b>	<b>2,227</b>	<b>1,823</b>	<b>4,050</b>	<b>91.88</b>	<b>5.70</b>	<b>1.48</b>	<b>0.94</b>
015 Metro East	1,718	1,048	860	1,908	96.23	2.83	0.63	0.31
070 Metro Special	2,259	1,483	976	2,459	87.31	10.33	1.75	0.61
<b>Division III</b>	<b>3,977</b>	<b>2,531</b>	<b>1,836</b>	<b>4,367</b>	<b>91.21</b>	<b>7.05</b>	<b>1.26</b>	<b>0.48</b>
007 South Special	3,947	2,218	1,862	4,080	90.64	7.50	0.91	0.96
008 Southwest Special	2,323	1,357	873	2,230	90.58	6.68	1.43	1.30
027 South Central	1,031	524	611	1,135	92.78	4.23	1.59	1.41
031 South Family			1	1	100.00	0.00	0.00	0.00
<b>Division IV</b>	<b>7,301</b>	<b>4,099</b>	<b>3,347</b>	<b>7,446</b>	<b>90.95</b>	<b>6.76</b>	<b>1.17</b>	<b>1.13</b>
004 El Monte			1	1	0.00	0.00	0.00	100.00
020 San Gabriel Valley	1,793	839	953	1,792	90.46	7.81	0.84	0.89
036 Pomona	1,159	458	640	1,098	89.53	9.02	0.82	0.64
<b>Medi-Cal Operations Division</b>	<b>2,952</b>	<b>1,297</b>	<b>1,594</b>	<b>2,891</b>	<b>90.07</b>	<b>8.27</b>	<b>0.83</b>	<b>0.83</b>
<b>Total</b>	<b>22,320</b>	<b>12,651</b>	<b>11,128</b>	<b>23,779</b>	<b>92.09</b>	<b>6.06</b>	<b>1.08</b>	<b>0.77</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District

### December 2011

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	57	46	17	63	100.00	0.00
<b>Division I</b>	<b>57</b>	<b>46</b>	<b>17</b>	<b>63</b>	<b>100.00</b>	<b>0.00</b>
038 Metro North	18	22	8	30	86.67	13.33
<b>Division II</b>	<b>18</b>	<b>22</b>	<b>8</b>	<b>30</b>	<b>86.67</b>	<b>13.33</b>
007 South Special	1					
008 Southwest Special	2		1	1	100.00	0.00
031 South Family	5	3	2	5	100.00	0.00
083 Southwest Family	1	1		1	100.00	0.00
<b>Division IV</b>	<b>9</b>	<b>4</b>	<b>3</b>	<b>7</b>	<b>100.00</b>	<b>0.00</b>
020 San Gabriel Valley	16	20	5	25	92.00	8.00
<b>Medi-Cal Operations Division</b>	<b>16</b>	<b>20</b>	<b>5</b>	<b>25</b>	<b>92.00</b>	<b>8.00</b>
<b>Total</b>	<b>100</b>	<b>92</b>	<b>33</b>	<b>125</b>	<b>95.20</b>	<b>4.80</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



# Medical Assistance Only Application Processing December 2011

Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	544	483	395	878	64.78	35.22	53.85	46.15
003 Pasadena	369	213	232	445	95.21	4.79	66.67	33.33
011 East Valley Main District	915	660	525	1,185	89.01	10.99	67.65	32.35
034 Lancaster Main District	448	371	383	754	90.88	9.12	73.08	26.92
082 West Valley District	864	551	642	1,193	79.56	20.44	68.75	31.25
090 Northridge Regional Medi-Cal District	3,703	2,027	2,185	4,212	93.70	6.30	57.39	42.61
<b>Division I</b>	<b>6,843</b>	<b>4,305</b>	<b>4,362</b>	<b>8,667</b>	<b>87.74</b>	<b>12.26</b>	<b>58.62</b>	<b>41.38</b>
010 Wilshire	877	455	428	883	95.73	4.27	68.42	31.58
012 Exposition Park	6	33	1	34	96.97	3.03	100.00	0.00
014 Civic Center	82	19	63	82	98.67	1.33	50.00	50.00
016 Medi Cal Outreach	5,288	4,641	430	5,071	97.97	2.03	43.51	56.49
038 Metro North	111	34	76	110	31.48	68.52	100.00	0.00
060 Rancho Park	535	267	290	557	97.13	2.87	35.29	64.71
080 Medi-Cal Long Term District	2,375	660	1,494	2,154	84.27	15.73	75.57	24.43
089 Medi-Cal Mail-In Application Center	4,878	1,527	3,373	4,900	74.60	25.40	100.00	0.00
092 Hawthorne Medi-Cal District	112	96	68	164	45.80	54.20	12.90	87.10
<b>Division II</b>	<b>14,264</b>	<b>7,732</b>	<b>6,223</b>	<b>13,955</b>	<b>86.23</b>	<b>13.77</b>	<b>55.27</b>	<b>44.73</b>
005 Belvedere	693	464	337	801	87.94	12.06	83.33	16.67
006 Cudahy	482	245	310	555	84.25	15.75	56.00	44.00
013 Metro Family	20	46	11	57	83.02	16.98	33.33	66.67
015 Metro East	278	191	134	325	97.78	2.22	71.43	28.57
017 Florence	220	143	114	257	95.00	5.00	64.71	35.29
040 Norwalk	789	623	335	958	88.65	11.35	41.94	58.06
070 Metro Special	757	467	476	943	93.29	6.71	44.26	55.74
<b>Division III</b>	<b>3,239</b>	<b>2,179</b>	<b>1,717</b>	<b>3,896</b>	<b>90.08</b>	<b>9.92</b>	<b>55.17</b>	<b>44.83</b>
007 South Special	1	0	2	2	50.00	50.00	0	0
008 Southwest Special	689	467	267	734	89.28	10.72	75.00	25.00
026 Compton	503	337	289	626	92.36	7.64	68.18	31.82
027 South Central	194	130	75	205	97.47	2.53	100.00	0.00
031 South Family	604	364	349	713	87.91	12.09	68.75	31.25
062 Paramount	279	199	113	312	97.71	2.29	40.00	60.00
083 Southwest Family	21	40	7	47	95.74	4.26	0	0
<b>Division IV</b>	<b>2,291</b>	<b>1,537</b>	<b>1,102</b>	<b>2,639</b>	<b>91.38</b>	<b>8.62</b>	<b>69.62</b>	<b>30.38</b>
004 El Monte	490	342	277	619	81.83	18.17	50.00	50.00
020 San Gabriel Valley	459	303	146	449	94.30	5.70	60.71	39.29
036 Pomona	627	404	409	813	71.57	28.43	43.48	56.52
<b>Medi-Cal Operations Division</b>	<b>1,576</b>	<b>1,049</b>	<b>832</b>	<b>1,881</b>	<b>80.26</b>	<b>19.74</b>	<b>51.95</b>	<b>48.05</b>
<b>Eligibility Systems Division</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>DPSS Total</b>	<b>28,219</b>	<b>16,802</b>	<b>14,236</b>	<b>31,038</b>	<b>87.20</b>	<b>12.80</b>	<b>57.47</b>	<b>42.53</b>
<b>Department of Health Services</b>	861	532	331	863	45.91	54.09	22.25	77.75
<b>Department of Children and Family Services</b>	114	129	32	161	80.75	19.25	0	0
<b>Grand Total</b>	<b>29,194</b>	<b>17,463</b>	<b>14,599</b>	<b>32,062</b>	<b>86.56</b>	<b>13.44</b>	<b>50.79</b>	<b>49.21</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 32,062 applications processed during the month, 29,817 were regular and 2,245 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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## Food Stamp Application Processing by District

### December 2011

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,072	232	1,120	<b>1,352</b>	111	867	<b>978</b>	<b>2,330</b>	97.38	94.16	<b>94.64</b>
003 Pasadena	3,020	68	1,569	<b>1,637</b>	90	1,537	<b>1,627</b>	<b>3,264</b>	92.41	97.23	<b>97.00</b>
011 East Valley Main District	2,059	371	1,304	<b>1,675</b>	199	625	<b>824</b>	<b>2,499</b>	97.89	96.53	<b>96.84</b>
034 Lancaster Main District	3,011	313	1,459	<b>1,772</b>	196	1,383	<b>1,579</b>	<b>3,351</b>	97.84	97.99	<b>97.97</b>
082 West Valley District	1,779	239	943	<b>1,182</b>	220	598	<b>818</b>	<b>2,000</b>	97.60	96.43	<b>96.70</b>
<b>Division I</b>	<b>11,941</b>	<b>1,223</b>	<b>6,395</b>	<b>7,618</b>	<b>816</b>	<b>5,010</b>	<b>5,826</b>	<b>13,444</b>	<b>97.30</b>	<b>96.66</b>	<b>96.76</b>
010 Wilshire	2,432		1,500	<b>1,500</b>		1,091	<b>1,091</b>	<b>2,591</b>		96.84	<b>96.84</b>
012 Exposition Park	401	208	86	<b>294</b>	125	15	<b>140</b>	<b>434</b>	97.60	83.17	<b>94.24</b>
014 Civic Center	1,122		521	<b>521</b>		581	<b>581</b>	<b>1,102</b>		93.19	<b>93.19</b>
038 Metro North	363	228	79	<b>307</b>	103	8	<b>111</b>	<b>418</b>	97.89	88.51	<b>95.93</b>
060 Rancho Park	2,638	161	1,305	<b>1,466</b>	104	1,209	<b>1,313</b>	<b>2,779</b>	98.11	95.66	<b>95.90</b>
089 Medi-Cal Mail-In Application Center	1					1	<b>1</b>	<b>1</b>		100.00	<b>100.00</b>
<b>Division II</b>	<b>6,957</b>	<b>597</b>	<b>3,491</b>	<b>4,088</b>	<b>332</b>	<b>2,905</b>	<b>3,237</b>	<b>7,325</b>	<b>97.85</b>	<b>95.42</b>	<b>95.73</b>
005 Belvedere	1,535	212	871	<b>1,083</b>	130	572	<b>702</b>	<b>1,785</b>	66.67	88.01	<b>83.92</b>
006 Cudahy	992	133	593	<b>726</b>	48	441	<b>489</b>	<b>1,215</b>	98.34	96.32	<b>96.63</b>
013 Metro Family	475	237	128	<b>365</b>	127	12	<b>139</b>	<b>504</b>	91.21	87.86	<b>90.28</b>
015 Metro East	2,809	265	1,387	<b>1,652</b>	164	997	<b>1,161</b>	<b>2,813</b>	89.51	94.71	<b>93.92</b>
017 Florence	745	191	326	<b>517</b>	107	207	<b>314</b>	<b>831</b>	98.99	95.68	<b>96.87</b>
040 Norwalk	1,038	155	464	<b>619</b>	103	397	<b>500</b>	<b>1,119</b>	67.44	87.57	<b>82.93</b>
070 Metro Special	3,689		2,325	<b>2,325</b>		1,603	<b>1,603</b>	<b>3,928</b>		94.68	<b>94.68</b>
<b>Division III</b>	<b>11,283</b>	<b>1,193</b>	<b>6,094</b>	<b>7,287</b>	<b>679</b>	<b>4,229</b>	<b>4,908</b>	<b>12,195</b>	<b>84.99</b>	<b>93.29</b>	<b>92.01</b>
007 South Special	4,009		2,354	<b>2,354</b>		1,767	<b>1,767</b>	<b>4,121</b>		96.26	<b>96.26</b>
008 Southwest Special	3,750		2,224	<b>2,224</b>		1,598	<b>1,598</b>	<b>3,822</b>		88.46	<b>88.46</b>
026 Compton	1,267	278	586	<b>864</b>	157	455	<b>612</b>	<b>1,476</b>	95.86	91.45	<b>92.75</b>
027 South Central	1,667	141	803	<b>944</b>	66	674	<b>740</b>	<b>1,684</b>	86.47	96.75	<b>95.49</b>
031 South Family	1,714	309	672	<b>981</b>	199	504	<b>703</b>	<b>1,684</b>	92.91	90.39	<b>91.15</b>
062 Paramount	721	145	331	<b>476</b>	84	209	<b>293</b>	<b>769</b>	98.69	96.85	<b>97.40</b>
083 Southwest Family	873	422	153	<b>575</b>	319	80	<b>399</b>	<b>974</b>	90.41	83.69	<b>88.80</b>
<b>Division IV</b>	<b>14,001</b>	<b>1,295</b>	<b>7,123</b>	<b>8,418</b>	<b>825</b>	<b>5,287</b>	<b>6,112</b>	<b>14,530</b>	<b>92.64</b>	<b>92.75</b>	<b>92.73</b>
004 El Monte	1,199	141	788	<b>929</b>	102	593	<b>695</b>	<b>1,624</b>	74.49	67.85	<b>68.84</b>
020 San Gabriel Valley	2,721	146	1,407	<b>1,553</b>	56	1,133	<b>1,189</b>	<b>2,742</b>	92.08	95.39	<b>95.15</b>
036 Pomona	2,669	276	1,369	<b>1,645</b>	180	1,109	<b>1,289</b>	<b>2,934</b>	81.14	78.53	<b>78.94</b>
<b>Medi-Cal Operations Division</b>	<b>6,589</b>	<b>563</b>	<b>3,564</b>	<b>4,127</b>	<b>338</b>	<b>2,835</b>	<b>3,173</b>	<b>7,300</b>	<b>81.80</b>	<b>82.92</b>	<b>82.78</b>
099 LEADER Application Development	25		2	<b>2</b>		1	<b>1</b>	<b>3</b>		100.00	<b>100.00</b>
<b>Eligibility Systems Division</b>	<b>25</b>		<b>2</b>	<b>2</b>		<b>1</b>	<b>1</b>	<b>3</b>		<b>100.00</b>	<b>100.00</b>
<b>Total</b>	<b>50,796</b>	<b>4,871</b>	<b>26,669</b>	<b>31,540</b>	<b>2,990</b>	<b>20,267</b>	<b>23,257</b>	<b>54,797</b>	<b>91.40</b>	<b>92.84</b>	<b>92.63</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the Food Stamp household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office

### December 2011

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	357	128	222	<b>350</b>
074 IHSS Ops II El Monte	681	281	259	<b>540</b>
<b>East Region</b>	<b>1,038</b>	<b>409</b>	<b>481</b>	<b>890</b>
047 IHSS Ops III Metro IHSS	514	196	261	<b>457</b>
075 La Cienega IHSS	412	114	234	<b>348</b>
<b>Metro West Region</b>	<b>926</b>	<b>310</b>	<b>495</b>	<b>805</b>
001 IHSS Ops I Chatsworth	587	269	337	<b>606</b>
035 IHSS Ops I - Lancaster	178	22	54	<b>76</b>
073 IHSS Ops I - Burbank	341	202	241	<b>443</b>
<b>North Region</b>	<b>1,106</b>	<b>493</b>	<b>632</b>	<b>1,125</b>
077 IHSS Ops IV Hawthorne	1,149	475	1,481	<b>1,956</b>
<b>South Region</b>	<b>1,149</b>	<b>475</b>	<b>1,481</b>	<b>1,956</b>
<b>Total</b>	<b>4,219</b>	<b>1,687</b>	<b>3,089</b>	<b>4,776</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District December 2011

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	433	91	95	247	712	367	345	63	
003 Pasadena, San Fernando	196	22	43	131	1,339	739	600		
011 East Valley, Santa Clarita	814	82	254	478					
034 Lancaster Main District	1,035	148	175	712	899	481	418		
082 West Valley	786	95	213	478					
<b>Division I</b>	<b>3,264</b>	<b>438</b>	<b>780</b>	<b>2,046</b>	<b>2,950</b>	<b>1,587</b>	<b>1,363</b>	<b>63</b>	
010 Wilshire					904	508	396		140
012 Exposition Park	679	47	158	474					
014 Civic Center					898	315	583		
038 Metro North	582	59	212	311				18	
060 Rancho Park	581	47	98	436	1,163	670	493		
092 Hawthorne Medi-Cal District	1		1						
<b>Division II</b>	<b>1,843</b>	<b>153</b>	<b>469</b>	<b>1,221</b>	<b>2,965</b>	<b>1,493</b>	<b>1,472</b>	<b>18</b>	<b>140</b>
005 Belvedere	342	41	91	210					
006 Cudahy	646	67	192	387					
013 Metro Family	778	40	350	388					
015 Metro East Main Office	876	92	321	463	1,369	825	544	1	
017 Florence	595	42	233	320					
040 Norwalk	692	96	126	470					
070 Metro Special					2,181	1,060	1,121		
<b>Division III</b>	<b>3,929</b>	<b>378</b>	<b>1,313</b>	<b>2,238</b>	<b>3,550</b>	<b>1,885</b>	<b>1,665</b>	<b>1</b>	
007 South Special					3,222	1,953	1,269		
008 Southwest Special					2,192	1,172	1,020		
026 Compton	853	90	200	563					
027 South Central	655	54	149	452	638	355	283		
031 South Family	726	70	159	497				1	
062 Paramount	421	56	72	293					
083 Southwest Family	1,195	103	219	873				1	
<b>Division IV</b>	<b>3,850</b>	<b>373</b>	<b>799</b>	<b>2,678</b>	<b>6,052</b>	<b>3,480</b>	<b>2,572</b>	<b>2</b>	
004 El Monte	466	61	102	303					
020 San Gabriel Valley	514	74	144	296	1,178	757	421	5	
036 Pomona	801	89	166	546	623	370	253		
<b>Division V GAIN Regions</b>	<b>1,781</b>	<b>224</b>	<b>412</b>	<b>1,145</b>	<b>1,801</b>	<b>1,127</b>	<b>674</b>	<b>5</b>	
<b>Total</b>	<b>14,667</b>	<b>1,566</b>	<b>3,773</b>	<b>9,328</b>	<b>17,318</b>	<b>9,572</b>	<b>7,746</b>	<b>89</b>	<b>140</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Terminations by District December 2011

District*	Medical Assistance Only	Food Stamps			Total All Aids** Cash Aid and Supplemental Programs
		Total	PAFS	NAFS	
002 Glendale	535	1,857	174	1,683	3,600
003 Pasadena, San Fernando	243	1,694	62	1,632	3,472
011 East Valley, Santa Clarita	638	2,226	409	1,817	3,678
034 Lancaster Main District	571	2,430	324	2,106	4,935
082 West Valley	1,086	2,333	338	1,995	4,205
090 Northridge Regional Medi-Cal District	1,169				1,169
<b>Division I</b>	<b>4,242</b>	<b>10,540</b>	<b>1,307</b>	<b>9,233</b>	<b>21,059</b>
010 Wilshire	381	1,584		1,584	3,009
012 Exposition Park	97	685	231	454	1,461
014 Civic Center	29	661		661	1,588
016 Medi Cal Outreach	1,493				1,493
038 Metro North	197	805	266	539	1,602
060 Rancho Park	359	2,072	239	1,833	4,175
080 Medi-Cal Long Term District	375				375
089 Medi-Cal Mail-In Application Center	32	1		1	33
092 Hawthorne Medi-Cal District	803	2	1	1	806
<b>Division II</b>	<b>3,766</b>	<b>5,810</b>	<b>737</b>	<b>5,073</b>	<b>14,542</b>
005 Belvedere	916	1,621	118	1,503	2,879
006 Cudahy	484	1,433	313	1,120	2,563
013 Metro Family	333	1,021	318	703	2,132
015 Metro East Main Office	194	2,046	370	1,676	4,486
017 Florence	304	1,109	237	872	2,008
040 Norwalk	792	1,387	293	1,094	2,871
070 Metro Special	633	2,999		2,999	5,813
<b>Division III</b>	<b>3,656</b>	<b>11,616</b>	<b>1,649</b>	<b>9,967</b>	<b>22,752</b>
007 South Special		2,512		2,512	5,734
008 Southwest Special	821	3,219		3,219	6,232
026 Compton	659	1,791	363	1,428	3,303
027 South Central	217	1,634	227	1,407	3,144
031 South Family	481	1,640	302	1,338	2,848
062 Paramount	347	903	173	730	1,671
083 Southwest Family	155	1,184	431	753	2,535
<b>Division IV</b>	<b>2,680</b>	<b>12,883</b>	<b>1,496</b>	<b>11,387</b>	<b>25,467</b>
004 El Monte	613	1,174	190	984	2,253
020 San Gabriel Valley	421	2,002	221	1,781	4,120
036 Pomona	781	2,336	361	1,975	4,541
<b>Division V GAIN Regions</b>	<b>1,815</b>	<b>5,512</b>	<b>772</b>	<b>4,740</b>	<b>10,914</b>
<b>DPSS Total**</b>	<b>16,159</b>	<b>46,361</b>	<b>5,961</b>	<b>40,400</b>	<b>97,386</b>
<b>Department of Health Services</b>	<b>36</b>				<b>36</b>
<b>Department of Children and Family Services</b>	<b>44</b>				<b>44</b>
<b>Grand Total**</b>	<b>16,239</b>	<b>46,361</b>	<b>5,961</b>	<b>40,400</b>	<b>97,466</b>

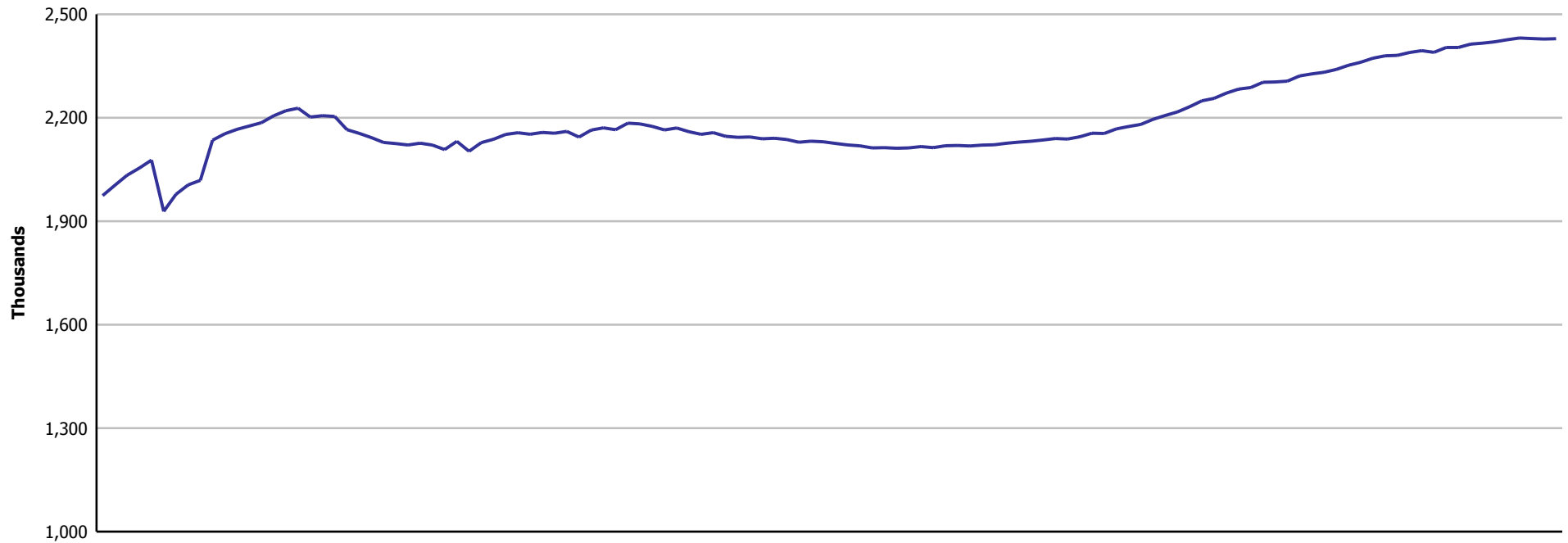
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

### January 2002 to December 2011

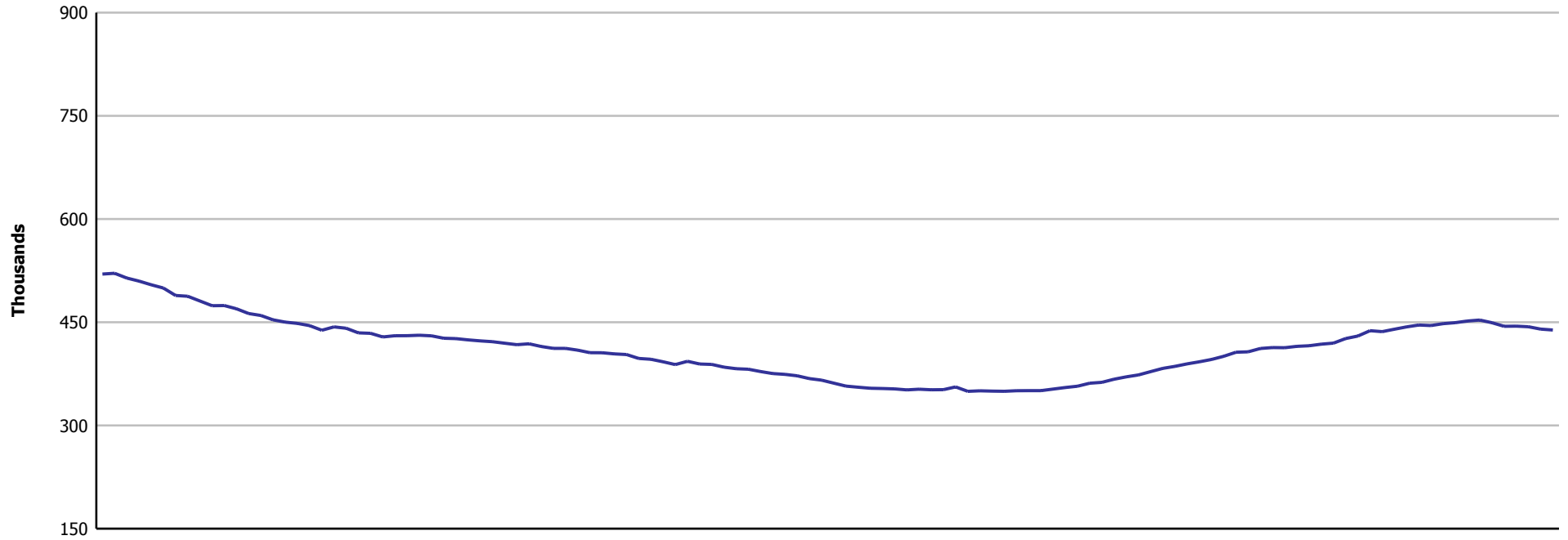


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585
February	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716
March	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761
April	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859
May	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553
June	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384
July	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344
August	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295
September	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316
October	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646
November	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279
December	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214



## Persons Aided - CalWORKs

January 2002 to December 2011

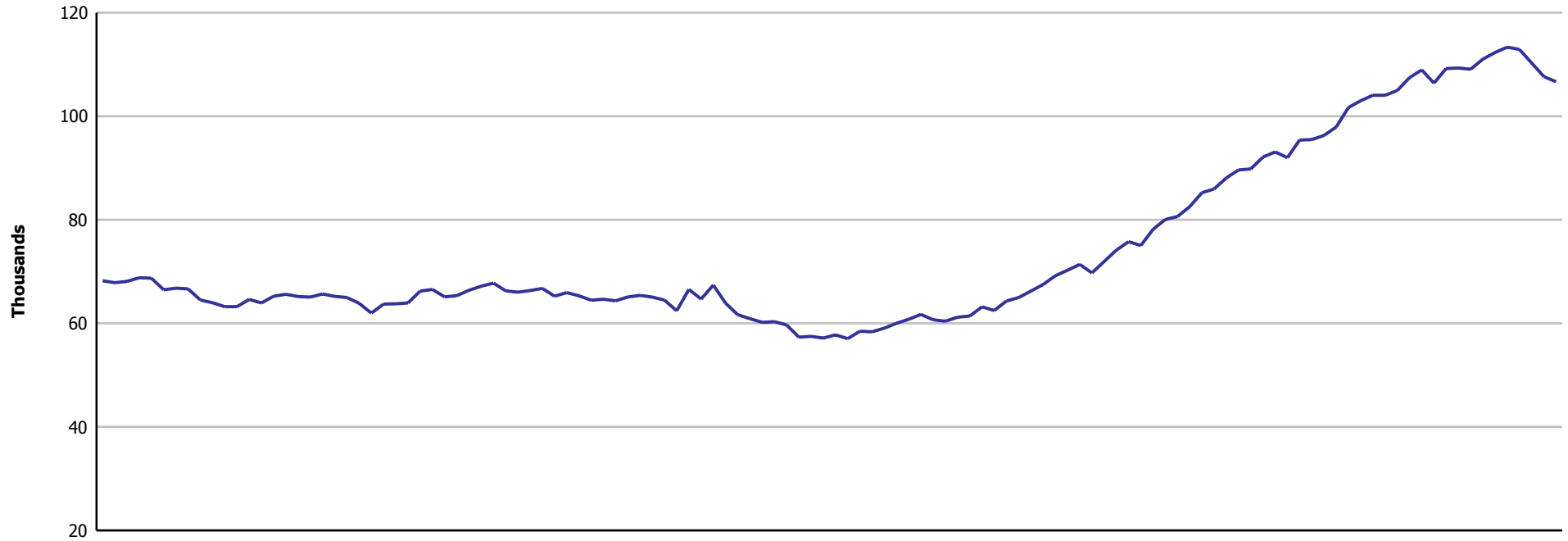


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949
February	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154
March	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929
April	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363
May	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770
June	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164
July	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303
August	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096
September	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308
October	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415
November	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023
December	469,554	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715



## Persons Aided - General Relief

January 2002 to December 2011



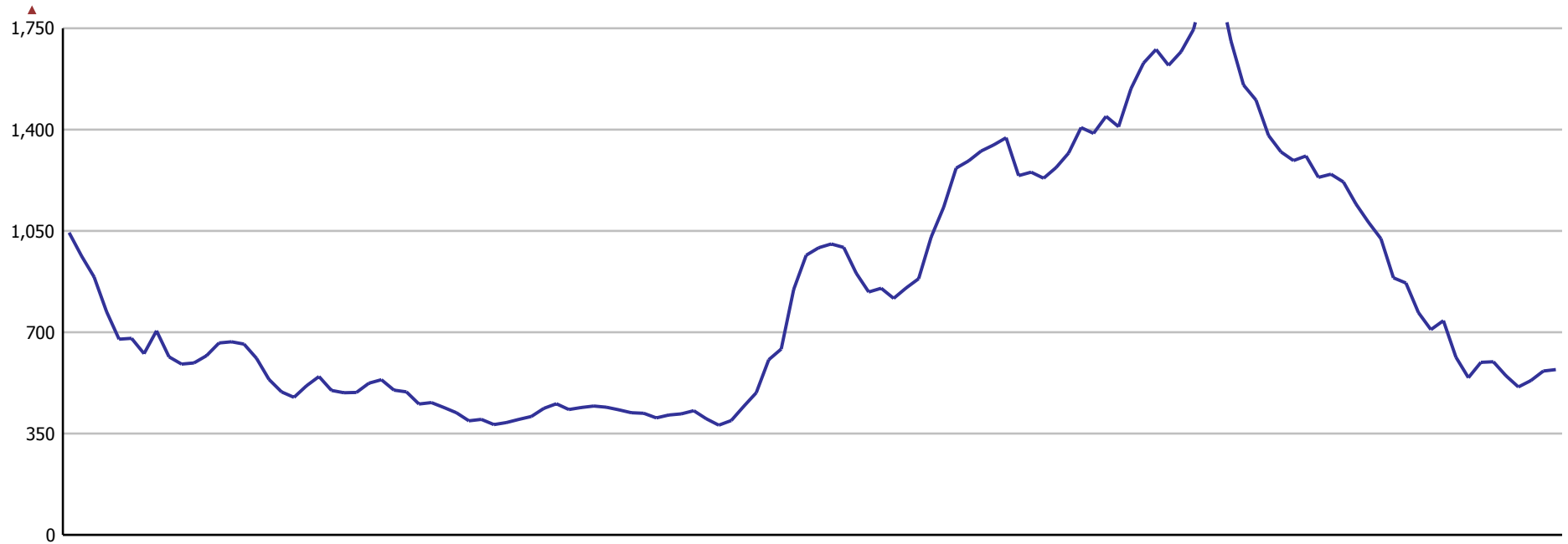
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951
February	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390
March	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212
April	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311
May	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062
June	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018
July	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308
August	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344
September	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898
October	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285
November	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656
December	63,215	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2002 to December 2011



	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,044	663	524	399	414	992	1,292	1,410	1,380	768
February	963	667	536	409	418	1,005	1,326	1,542	1,323	709
March	891	659	500	437	429	993	1,347	1,630	1,293	740
April	771	610	494	453	401	904	1,372	1,677	1,309	614
May	676	537	452	433	379	839	1,241	1,622	1,235	543
June	679	494	457	440	395	852	1,253	1,669	1,246	596
July	626	475	440	445	444	817	1,232	1,746	1,219	598
August	705	515	422	441	491	853	1,269	1,793	1,143	550
September	615	547	394	432	605	885	1,319	1,786	1,080	511
October	590	499	399	422	642	1,029	1,407	1,706	1,023	533
November	594	491	381	420	848	1,132	1,387	1,554	888	566
December	619	492	388	404	966	1,267	1,446	1,502	870	571

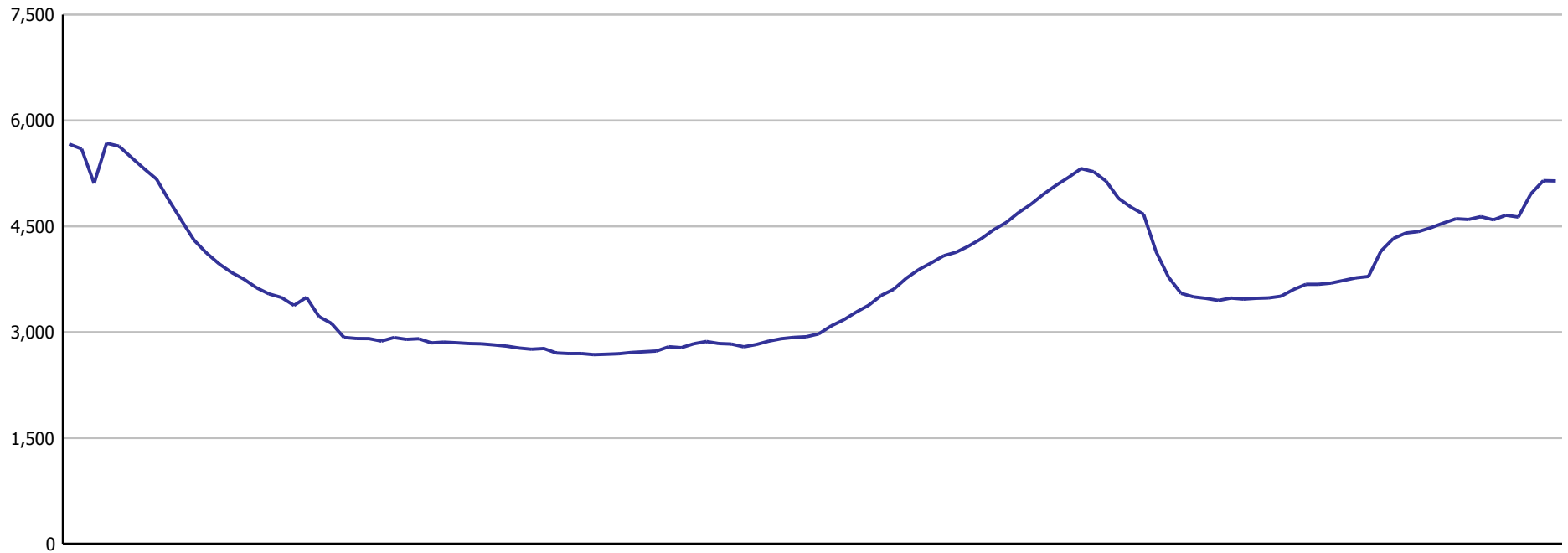
NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.





## Persons Aided - CAPI\*

January 2002 to December 2011

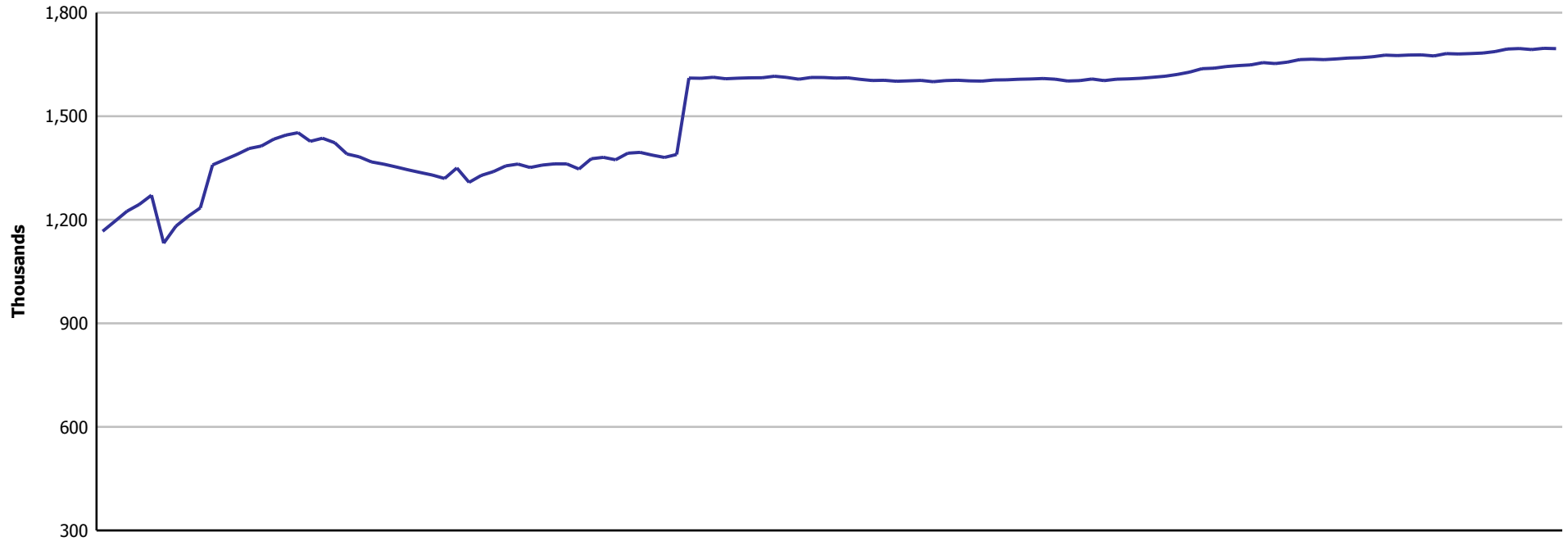


\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2002 to December 2011



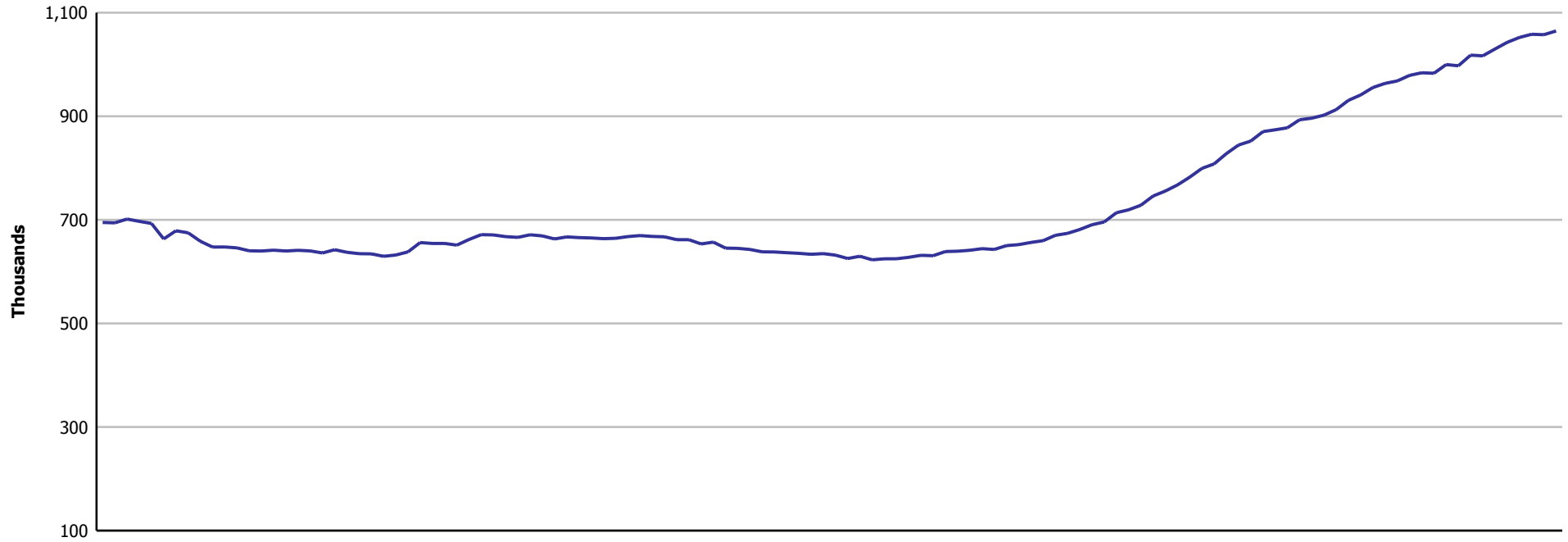
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657
February	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595
March	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467
April	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359
May	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497
June	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049
July	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322
August	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711
September	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079
October	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154
November	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764
December	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - Food Stamps

January 2002 to December 2011

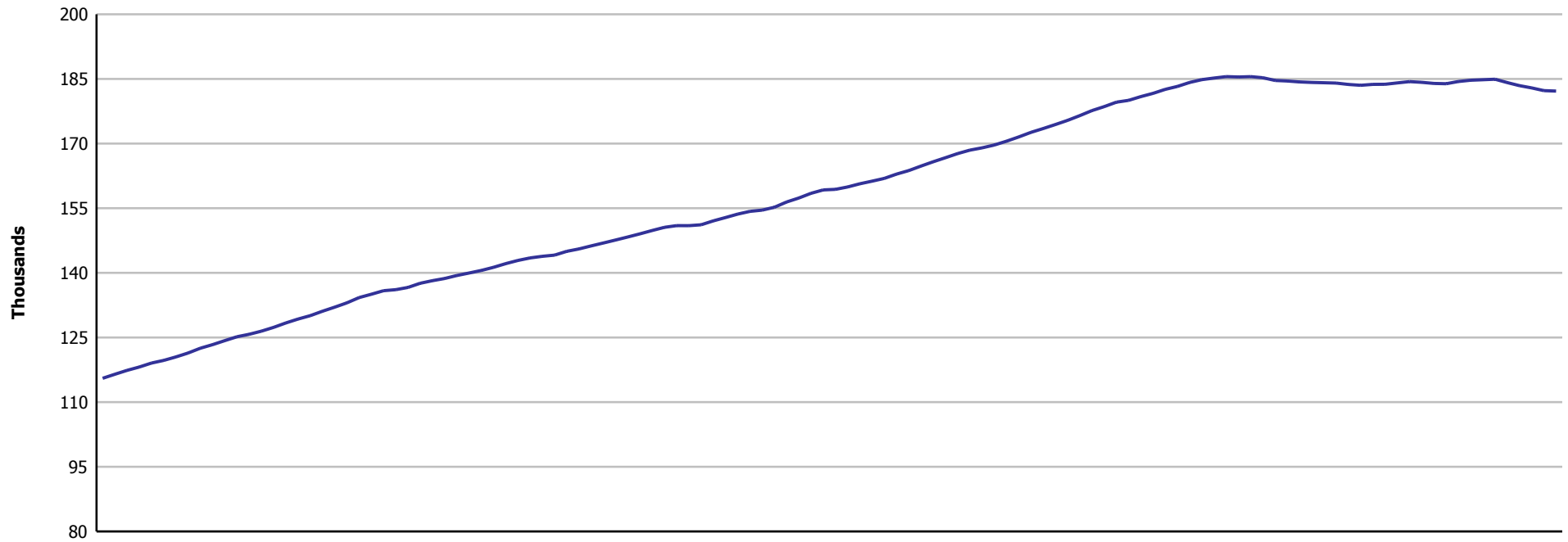


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972
February	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952
March	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836
April	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431
May	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987
June	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668
July	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907
August	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754
September	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181
October	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355
November	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476
December	645,854	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647



## Persons Aided - IHSS\*

January 2002 to December 2011



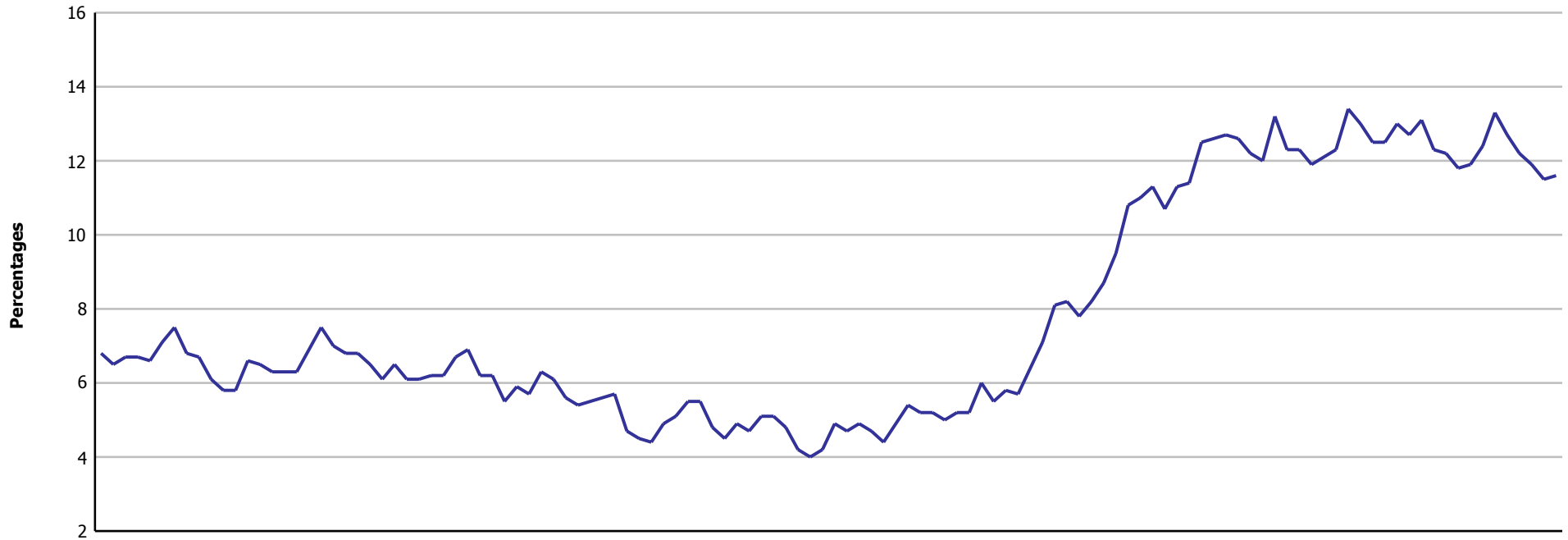
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215
February	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956
March	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891
April	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407
May	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698
June	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815
July	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933
August	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153
September	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444
October	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917
November	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289
December	125,180	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2002 to December 2011



NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.